

## External Scrutiny Committee

Meeting to be held on Tuesday, 17 November 2020

Electoral Division affected: (All Divisions);
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### **Universal Credit: Citizens Advice in Lancashire - the impact of Covid 19** (Appendix 'A' refers)

Contact for further information:

Gary Halsall, Tel: (01772) 536989, Senior Democratic Services Officer (Overview and Scrutiny), gary.halsall@lancashire.gov.uk

#### **Executive Summary**

Representatives from Citizens Advice will attend the meeting to present an update on the impact of Covid 19 on the people of Lancashire and the issues they face.

#### **Recommendation**

The External Scrutiny Committee is recommended to:

1. Note and comment on the report.
2. Formulate any recommendations.

#### **Background and Advice**

As part of the External Scrutiny Committee's ongoing work in relation to its themed review of Universal Credit in Lancashire, Rachel Whippy, Chief Officer and Jenny Duthie, Universal Credit Help to Claim Best Practice Lead from Citizens Advice will attend the meeting to present an update on the impact of Covid 19 on the people of Lancashire. A copy of the presentation is set out at appendix A.

The committee had previously received evidence from Citizens Advice and the Lancashire County Council Welfare Rights Service at its meeting held on 25 February 2020<sup>1</sup> along with evidence from Lisa Scullion, Professor of Social Policy at the University of Salford when the committee met on 21 January 2020<sup>2</sup>.

The External Scrutiny Committee is asked to note and comment on the report and formulate any recommendations.

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<sup>1</sup> External Scrutiny Committee agenda and minutes 25 February 2020 -

<https://council.lancashire.gov.uk/ieListDocuments.aspx?CId=1396&MId=10592&Ver=4>

<sup>2</sup> External Scrutiny Committee agenda and minutes 21 January 2020 -

<https://council.lancashire.gov.uk/ieListDocuments.aspx?CId=1396&MId=9487&Ver=4>

## **Consultations**

N/A

## **Implications:**

This item has the following implications, as indicated:

## **Risk management**

The presentation set out at appendix A represents the views of Citizens Advice and are not those of Lancashire County Council.

## **Local Government (Access to Information) Act 1985**

### **List of Background Papers**

Paper	Date	Contact/Tel
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None

Reason for inclusion in Part II, if appropriate

N/A